

# Samaritan Fund Program SMS Terms of Use

Effective Date: July 1, 2025

# Samaritan Fund Program TEXT MESSAGING TERMS OF USE

By "Opting In" to or using a "Text Message Service" (as defined below) from **Samaritan Fund Program**, you accept these Terms & Conditions.

This agreement is between you and Samaritan Fund Program or one of its affiliates. All references to "Samaritan Fund Program," "we," "our," or "us" refer to **Samaritan Fund Program**, 3121 21st Street, Metairie, Louisiana 70002

#### TYPES OF SMS COMMUNICATION

If you have consented to receive text messages from **Samaritan Fund Program**, you may receive messages related to the following:
Schedule and reschedule meeting appointments c
Follow-up messages
Updates

#### OBTAINING AND CONSENTING TO TEXT MESSAGING

Opt-In Method:

You may opt in to receive SMS messages from Samaritan Fund Program in the following ways:

- Verbally, during a conversation
- By filling out a paper form

By consenting to receive text messages from us, you agreed to these Text Messaging Terms and Conditions, as well as our <u>PRIVACY POLICY</u>, incorporated herein by reference.

Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

# **HELP - CONTACT US**

If you are experiencing any issues, you can reply with the keyword HELP text or call 866-764-9290 for support or email: <a href="mailto:service@samaritanfundprogram.com">service@samaritanfundprogram.com</a>.

#### **E-SIGN DISCLOSURE**

By agreeing to receive text messages, you also consent to the use of an electronic record to document your agreement. You may withdraw your consent to the use of the electronic record by replying STOP.

### Samaritan Fund Program Text Message Service Privacy Policy

We respect your privacy. We only use the information you provide through this service to transmit your mobile messages and respond to you. This includes, but isn't limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. Nonetheless, we reserve the right always to disclose any information necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. This Text Message Service Privacy Policy applies to your use of the Text Message Service and isn't intended to modify our general "Privacy Policy", incorporated by reference above, which may govern the relationship between you and us in other contexts.

#### POTENTIAL FEES FOR SMS MESSAGING

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

### FREQUENCY OF TEXT MESSAGES

This Text Messaging Service is for conversational person-to-person communication between you and our employees. We may send you an initial message providing details about the service. After that, the number of text messages you receive will vary depending on how you use our services and whether you take steps to generate more text messages from us.